

Janelle Middlestead is the Producer Licensing/ Property & Casualty Director for the North Dakota Insurance Department. She has served in this role for two years and has been employed with the Department since 2018. Janelle has ten years of experience within the insurance industry.

Her professional interests include working with staff and external resources to continue the growth and movement within the industry. Janelle is focusing on improving processes to license producers more quickly and finding innovative ways to work with other state agencies that are involved in this process. Janelle is involved in consumer protection efforts, such as monitoring the actions of producers, making sure claims are being treated fairly by the agents that sold the policy, and reviewing inquiries and complaints that come into the Department for both Divisions she oversees. Janelle is active with various NAIC working groups and task forces for Property & Casualty, Consumer Assistance, and Producer Licensing. Janelle is the 2019 recipient of the Governor's Award for Excellence in Public Service

Janelle graduated from the University of North Dakota in 2006 with a bachelor's degree in Criminal Justice. She resides in Bismarck with her husband, Jeramie, and two children.